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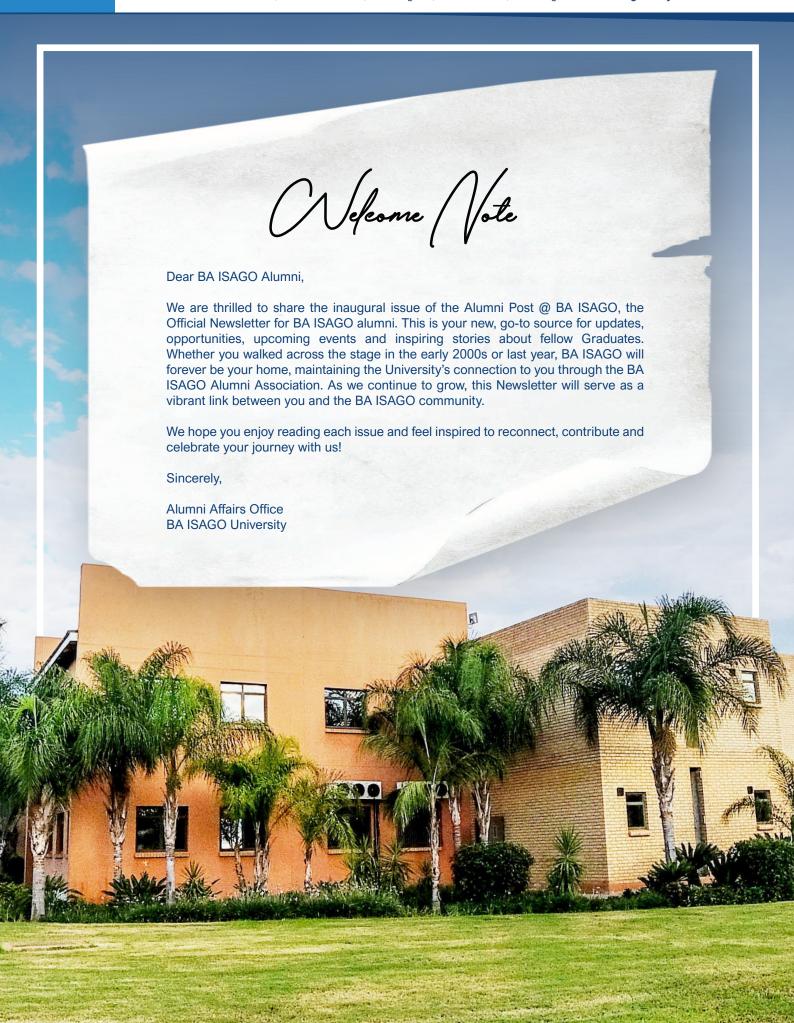














A FOUNDATION OF EXCELLENCE: MY **JOURNEY FROM BA ISAGO UNIVERSITY** TO A RISING STAR IN REAL ESTATE

Graduating with a Bachelor of Commerce in Real Estate from BA ISAGO University marked not just the end of my academic journey, but the beginning of a purpose-driven career. The comprehensive education I received laid a strong foundation, equipping me with the knowledge and confidence to navigate the dynamic world of real estate. Looking back, I am deeply grateful for the lessons learned and the support I received, which has been instrumental in my professional growth.

Since leaving BA ISAGO, my career has been one of continuous learning and hands-on experience. I have had the privilege of working across various facets of the real estate industry, including property valuation, management and agency. This diverse experience has given me a well-rounded understanding of the market and the skills to tackle complex challenges.

My role as an Associate Property Valuer at Riberry (Pty) Ltd has been particularly rewarding. This position demands accuracy, integrity and a deep understanding of market trends. I have been able to apply the valuation principles I learned at BA ISAGO to assess and value a wide range of properties, providing accurate and insightful reports to our clients.

A significant milestone in my career was being honored with the Africa Valuation Excellence Award as the Rising Star in Property Valuation at the Africa Valuation Conference. This recognition is a testament to the dedication and hard work I have poured into my profession and reflects the quality of education I received at BA ISAGO.

My journey also led me to found Pyrite Paradise Real Estate, a business where I can fully apply my vision and expertise. I am passionate about contributing to the growth of the real estate profession in Botswana and actively serve on the Real Estate Institute of Botswana (REIB) Council and the Real Estate Advisory Council (REAC). I firmly believe that membership is not just a certificate but a commitment to uphold professional standards and provide exceptional value to members and the public alike.

To my fellow students and alumni; the foundation you build at BA ISAGO University is invaluable. My success is a direct reflection of that strong start. It is a journey of hard work, seizing opportunities and always striving for excellence.

Thank you, BA ISAGO University, for providing me with the tools to build this inspiring journey.

MEET THE FACES BEHIND THE ALUMNI **AFFAIRS OFFICE**

Building meaningful Alumni connections requires committed and passionate people behind the scenes. That is why we invite you to visit or reach out to our Alumni Affairs Office, where a dedicated Team is ready to assist you, listen to your ideas and help you thrive as part of the BA ISAGO Alumni network.

You will be warmly welcomed and supported by:



Ms. Amagolo Gabasiane

Vice President, Business **Development & Corporate** Services (VPBDCS)

Visionary leader, championing Alumni relations, partnerships and the strategic growth of our Alumni Programmes.



Ms. Tshegofatso Kgetse

Ag. Manager, Business Development Manager (Ag. BDM)

Driving Alumni engagement, events and strategic initiatives that create value for graduates and the institution alike.



Ms. Thato Ngubula

Chairperson, Alumni Affairs Committee (AAC)

Leading Alumni-driven efforts to connect Graduates with current Students and University priorities through passionate advocacy for Alumni empowerment, working closely with the Association's Executive Committee.



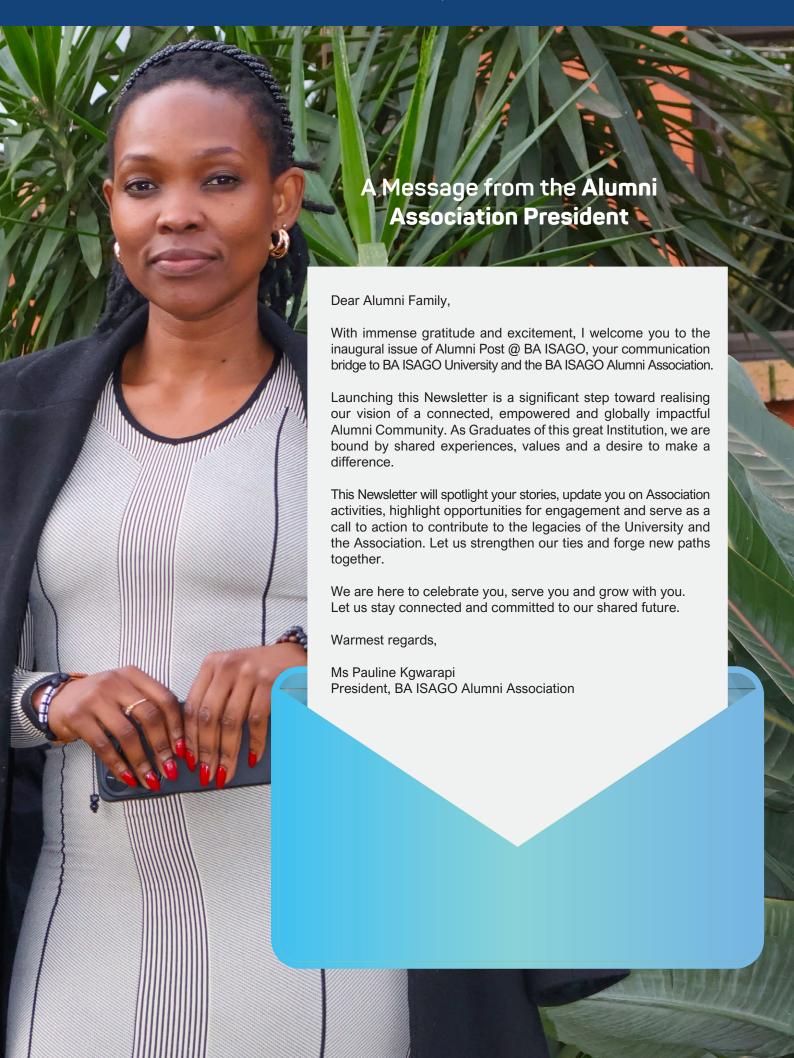
Mrs. Tsitsi Kamakama

Social Performance Officer

Your point of contact for day-to-day Alumni activities, updates and event coordination. She is always happy to guide you through Alumni registration, share upcoming opportunities and help amplify your story.

"We are here to serve, connect and make your BA ISAGO experience one that lasts a lifetime." – The Alumni Affairs Office.





LEADING WITH PURPOSE: INTRODUCING THE NEW BA ISAGO ALUMNI EXECUTIVE COMMITTEE

On Saturday, 22 March 2025, the Alumni Association held its second (2nd) Annual General Meeting (AGM) at the BA ISAGO Convention Centre in Gaborone. With alumni from across the country in attendance, it was a delight to see members gathered yet again to reflect on the progress of the Association and engage in meaningful discussions on its future direction and planned activities for the year ahead. A key highlight of the AGM was the appointment of the Association's first-ever substantive Executive Committee (EXCO), a significant and historic milestone in the Association's journey.

The EXCO plays a crucial leadership and governance role in the life of the Alumni Association. As the elected body representing the interests of all alumni, EXCO is tasked with formulating strategic priorities, overseeing the effective execution of alumni programs, and promoting strong engagement between graduates and the University. It serves as a voice for alumni, ensuring their feedback and perspectives are integrated into decisions that affect the future of the Association.

Functioning in close collaboration with the Alumni Affairs Office, the EXCO supports the planning and implementation of alumni activities, including networking events, mentorship initiatives, and professional development programs. It also provides oversight on budgetary matters, supports partnership-building efforts and champions initiatives that reinforce alumni involvement in institutional advancement.

This synergy between the EXCO and the Alumni Affairs Office is key to sustaining an active and inclusive alumni network, while fostering a strong sense of community, loyalty and pride among BA ISAGO graduates.

Those elected to lead the Association into a vibrant future are as follows:





MR. BOKAMOSO TSEBETSAME

SECRETARY

Bachelor of Commerce in Real Estate, Class of 2021



MS. LAONE CINDY VERE

VICE SECRETARY

Bachelor of Honours in Risk Management and Insurance, Class of 2021



MR. IKAEGENG MOKGATLA

TREASURER

Bachelor of Commerce in Accounting, Class of 2021



MS. FATIMA TSHEPO MERE

ADDITIONAL COMMITTEE MEMBER

Bachelor of Commerce in Transport Management and Logistics, Class of 2020



MS. TSHEGOFATSO MASENDU

ADDITIONAL COMMITTEE MEMBER

Bachelor of Commerce in Banking and Finance, Class of 2016

The new leadership Team pledged to foster unity, empowerment, collaboration and continued Alumni growth through the Association. The event ended with networking, refreshments and a powerful sense of Community.

WHY WE EXIST: PURPOSE AND STRATEGIC GOALS

The BA ISAGO Alumni Association was formed to unite Graduates, harness collective potential and anchor lifelong engagement.



OUR VISION

To be the premier Alumni Association in Botswana by 2028, empowering BA ISAGO alumni to excel, make a positive impact and contribute to society.



OUR MISSION

To unite and empower BA ISAGO alumni through networking, mentorship, and community service, fostering lifelong learning and professional development, while making a positive impact in society.



OUR VALUES

3. Diversity, Inclusion and

We celebrate and embrace the diversity of our alumni community, promoting inclusivity and providing equal opportunities for all members to connect. engage, and contribute to the Association with a sense of pride and belonging.

1. Commitment to

We strive for excellence in all that we do, encouraging our alumni to pursue their goals with the utmost dedication a commitment to continuous improvement.

We believe in the value of lifelong learning and provide our alumni with educational resources, professional development opportunities and mentoring programs, empowering them to adapt to changing landscapes and achieve personal and professional growth.

2. Collaboration:

We believe in the power of collaboration and encourage our alumni to build strong networks, share knowledge and work together towards common goals, fostering a spirit of teamwork and support.

4. Lifelong Learning:

5. Social Responsibility

We encourage our alumni to be responsible citizens, participating in community service, sustainable practices, and initiatives that contribute to the betterment of their alma mater and greater society.



Strengthen Connections: Create opportunities for Alumni to reconnect and network professionally and socially.

Support Student Development: Offer mentorship, internship and career opportunities to current Students.

Promote Lifelong Learning: Facilitate access to continued education, workshops and industry events.

Champion Social Impact: Lead initiatives that benefit local Communities and promote ethical leadership.

Sustain Our Alma Mater: Mobilise resources to support scholarships, research and University developments.

INTRODUCING THE BA ISAGO ALUMNI LOYALTY PROGRAMME (ALP)

We are proud to launch the BA ISAGO Alumni Loyalty Programme, a benefits initiative designed exclusively for our Alumni Community. Enjoy discounts and special offers from our partners, including:



Enjoy exclusive wellness benefits at discounted rate:

- Students: 20% off all treatments (Monday to Friday only)
- Staff & Alumni: 10% off all treatments (valid all week)
- Special offer for Staff & Alumni Spend P1000.00 or more and receive 15% off



Enjoy exclusive wellness benefits at discounted rate:

- 30% OFF for BA ISAGO Staff and Alumni on massages, facials, manicures, and pedicures.
- 50% OFF for BA ISAGO Students on any treatment (Tuesdays to Thursdays, 9am to 1pm).





Centre for Professional Development & Consultancy (CPDC), BA ISAGO University

10% discount on Professional short courses and Certificate Programmes.

Contact: +267 3957744 Email cpdc@baisago.ac.bw To enjoy this and other alumniexclusive offers: Join the BA ISAGO Alumni Association today!

It's simple, free and opens the door to professional networks, discounts, business opportunities and more.



SPOTLIGHT ON ALUMNI EXCELLENCE

Goleba Banini Tema is a name that has steadily carved its place in Botswana's insurance broking industry. A passionate and driven professional with over eight (8) years of experience, Goleba currently serves as an Accounts Executive at Chartered Insurance Brokers (Botswana Teachers Union Insurance Broker) in Gaborone. Her journey is a testament to dedication, resilience, and the impact of continuous learning.

A proud graduate of BA ISAGO University, Goleba earned her Bachelor of Commerce (Honours) in Risk Management and Insurance in 2016 through a collaborative programme with the National University of Science and Technology (NUST) (Zimbabwe). She was based at the Gaborone Campus, where her academic foundation was laid, a foundation she credits for

igniting her passion for the dynamic world of insurance. Reflecting on her time at BA ISAGO, Goleba fondly recalls the camaraderie of group assignments, long library sessions, and the practical modules that brought textbook theory to life. Her favourite lecturer, Dr. Nyakudya, inspired her with his pragmatic teaching style and relatable real-world examples, especially in the module "Principles of Insurance."

Goleba's career began in 2010 with China Jiangsu International, where she worked as a Safety and Labour Affairs Officer. This role laid the groundwork for her understanding of workplace compliance and risk, concepts that would later prove central to her insurance career. In 2015, she transitioned into insurance, taking up the role of Claims Manager and Underwriter at First Sun Alliance Insurance Brokers.

Her strong work ethic, interpersonal flair and hunger to learn quickly earned her recognition, leading to a promotion to Branch Manager and Accounts Executive at Kgare Insurance Brokers in 2016. Over the next four (4) years, she honed her skills in both short- and long-term insurance, deepened her client management expertise and built an impressive reputation for delivering warm, effective service.

Since 2020, Goleba has been with Chartered Insurance Brokers, continuing her role as an Accounts Executive. She is not only a trusted face among clients but also a mentor to emerging talent in the industry. She is known for her positive energy, meticulous attention to client portfolios and ability to translate complex policies into clear, actionable guidance for customers. Goleba holds multiple professional certifications, including a Certificate of Proficiency in both Short- and Long-Term Insurance, a Certificate in Occupational Health and Safety and Sales and Marketing training to complement her client-facing roles. She is also an Associate Member of the Insurance Institute of South Africa (IISA), demonstrating her commitment to upholding industry standards.

In addition to her formal education, Goleba has embraced the digital learning age with enthusiasm, completing a wide range of online certifications through Coursera. Her areas of focus include anti-corruption compliance, emotional intelligence, business writing, project management, personal branding and entrepreneurship. She believes that staying current with trends is not optional but essential. "To remain relevant," she says, "you have to evolve, technically, personally and professionally."

Her drive for excellence has not gone unnoticed. Goleba has earned the trust of clients, peers and executives, all of whom praise her for her integrity, efficiency and team spirit. She is also deeply engaged in mentorship and community support, regularly advising young professionals and supporting social responsibility initiatives at her workplace. Her leadership and humility have positioned her as a role model for young women in a traditionally male-dominated industry.

When asked about advice for current students and fellow alumni, Goleba doesn't hesitate: "Let your work ethic speak for you. Take every opportunity to learn and don't be afraid to ask questions or reach out to those ahead of you." Her success tips include upskilling frequently, building strong networks, maintaining professionalism and most importantly staying humble and teachable.

Away from spreadsheets and client meetings, Goleba enjoys dance fitness, motivational podcasts and a good documentary. Her colleagues joke that she should start a show called "Risk and Roast , Insurance Over Coffee", where she could blend insurance insights with laughter and real-life lessons. Her warm personality, positive outlook and relatable stories make her not only a formidable professional but also a joy to work with.

As she continues to pursue her Master of Science in Risk Management and Insurance, Goleba Banini Tema stands as a shining example of what it means to be a BA ISAGO alum: resilient, resourceful and always reaching for greater heights. We are proud to celebrate her accomplishments and share her story with the broader BA ISAGO community.





SPOTLIGHT ON ALUMNI EXCELLENCE

Nadia Ursula Khan is a name quickly becoming synonymous with creativity, dedication, and excellence in the marketing sphere of higher education. A proud Motswana and rising star in the field of Integrated Marketing Communications, Nadia is a graduate of BA ISAGO University, having earned her Bachelor of Commerce in Marketing Management in 2023, completing her studies at the Gaborone Campus.

Currently based in Gaborone, Nadia is employed at BA ISAGO University in the Marketing and Communications Department, where she holds the role of Sales and Marketing Officer. She is part of the team responsible for driving strategic recruitment initiatives, especially focusing on self-sponsored students, a high-impact role that blends creativity, communication and outreach.

Nadia's professional journey began as an intern within the very institution where she once studied. As a Marketing and Communications Intern in 2023, she made an early impression with her hands-on approach to student recruitment, marketing administration and client relationship management. Her talent for connecting authentically with prospective students and her content development skills earned her a fast-tracked opportunity to advance.

By 2024, Nadia had assumed the role of Sales and Marketing Trainee, where she deepened her expertise in media planning, corporate communication and the execution of recruitment campaigns. Her enthusiasm, natural public speaking ability, and passion for brand storytelling came alive through school visits, expos and corporate engagements. Her career path is a testament to what happens when talent meets opportunity.

Her current position as Sales and Marketing Officer has seen her take the lead in digital marketing campaigns, corporate presentations and strategic outreach. She is instrumental in elevating the University's public profile and student engagement through her dynamic content and collaborative energy.

Nadia's growth has been further enriched by her participation in a structured mentorship programme, under the guidance of renowned brand specialist Ms. Amagolo Gabasiane, Vice

President Business Devevelopment Corporate and Services, BA ISAGO University. Through this mentorship, Nadia has gained not only professional insight but also a stronger sense of self-worth and purpose. She credits her mentor for helping her unlock a new level of confidence and strategic clarity.

terms of achievements. Nadia has earned commendations within her department for her consistency, creativity and team spirit. Her ability to meet targets and her impact on recruitment drives have not gone unnoticed. She is also known for her knack for digital storytelling and event representation, a skill that continues to draw the admiration of her peers and superiors.

Reflecting on her time at BA ISAGO, Nadia speaks fondly of her experiences as a student. Her favorite modules included Consumer Behaviour and Strategic Marketing. She remembers Dr. Chiguvi as a lecturer who inspired her with his energy and practical teaching methods. She credits the University for giving her not just an academic grounding, but a launch pad for personal growth, industry exposure and professional mentorship.

To current students and fellow alumni, Nadia offers heartfelt advice: "Your degree is just the beginning. Stay curious, seek mentorship and never underestimate the power of genuine relationships in the workplace." Her career tips? Be proactive, build your communication skills and don't shy away from opportunities that challenge your comfort zone. Success in marketing is about listening deeply and telling stories that matter."

On a lighter note, Nadia is known for her infectious laughter, which she swears fuel her creative brainstorming sessions. Nadia brings energy and warmth wherever she goes.

As she continues to rise within BA ISAGO University's ranks, we are proud to spotlight Nadia Ursula Khan, a shining example of home-grown talent making a real difference.

#BAISAGOAlumni #BAISAGOUniversity #ProudAlumna #MarketingGraduate

#AlumniSpotlight



Your journey matters. Whether you are leading innovation, running your own business or giving back to the Community, your story can uplift and inspire others.

We would love to tell your story, profiling the work and contributions of our Alumni community. Voice your experience(s) in no more than 400 words, including 2-3 high resolutions photos, to be featured in future issues of the Alumni Post @ BA ISAGO or on our social media platforms.

Email: alumni@baisago.ac.bw



ALUMNI 101: KNOW THE LINGO, OWN THE LEGACY!

Your quick quide to alumni-related terms every BA ISAGO graduate should know.

Alumnus (Singular, Male)

A male Graduate or former Student of a University.

Alumna (Singular, Female)

A female Graduate or former Student.

Alumni (Plural, Mixed Gender or All Male)

The collective term for graduates is either all male or a mixed group of male and female graduates.

Alumnae (Plural, Female Only)

Used when referring specifically to a group of female Graduates.

Alums (Informal, Gender-Neutral)

A friendly, casual way to refer to all former Students, regardless of gender. Great for social media and quick communication.

Graduate

Anyone who has completed a programme of study. They become Alumni after Graduation.

Alma Mater

Latin for "nourishing mother", this refers to your former School or University.

Alumni Association

An organised group of Graduates who remain engaged with the University and each other through events, mentorship, volunteering and giving.

Alumni Engagement

All the ways the University stays connected with its Graduates, through Newsletters, reunions, career support and social events.

Networking

The power of connections, Alumni benefit from building relationships across Industries and Professions.

Alumni Reunion

A celebratory event for past Graduates to reconnect and reflect on shared memories and accomplishments.

Giving Back

Support from Alumni through mentorship, donations, guest speaking or volunteering, a powerful way to uplift the next generation.

STAY CONNECTED & MAKE THE MOST OF YOUR ALUMNI NETWORK!

Being part of the BA ISAGO alumni family means lifelong connection, collaboration and opportunity. Here's how you can stay involved and support both your personal growth and the wider alumni community:

> **Keep Your Information Up to Date**



Never miss out on alumni news, job opportunities, or event invitations! Update your contact details

> Join the BA ISAGO Alumni Business & **Services Directory**



Do you run a business or offer professional services? Promote your venture to the alumni community!

Like Alumni **Facebook Page**



Connect, share memories, and stay updated on alumni events and stories.

> Register as a Service Provider



Would you like to be considered as a supplier for BA ISAGO University initiatives or alumni events? Register your interest 2024 was an incredible year for the Alumni Association! Here are some highlights:







HEAD OFFICE / GABORONE CAMPUS
11 Koi Street, Peolwane, Gaborone
Private Bag BR 94, Gaborone
T (+267) 395 7744
F (+267) 395 7709
thisweek@baisago.ac.bw

FRANCISTOWN CAMPUS
Haskins Building, Plot 1602/3, Off Sam Nujoma Road,
Light Industrial Site, Francistown
Private Bag F238, Francistown
T (+267) 241 8780
F (+267) 241 8778 francistown.campus@baisago.ac.bw

MAUN CAMPUS Plot 394, Mabudutsana Ward, Prot 394, Mabudulsana Ward, Corner of Moremi 3 Road and Mogalakwe Road, Maun Private Bag 362, Maun T (+267) 686 7021 F (+267) 686 7021 maun.campus@baisago.ac.bw